

Team Culture



“How We Do Things Here”

Authorized Partner
EVERYTHING
A Wiley Brand



Emotional Intelligence



Respect
Appreciation
Good Will



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THE FIVE BEHAVIORS
OF A COHESIVE TEAM™



Trust

Great teams...

- ▲ Trust one another on a fundamental, emotional level
- ▲ Are vulnerable with each other about their weaknesses, mistakes, and fears
- ▲ Can be completely open with one another, without filters



TRUST

Conflict

Great teams...

- ▲ Are not afraid to engage in passionate dialogue around issues
- ▲ Do not hesitate to disagree with, challenge, and question one another to find the best answers



Commitment

Great teams...

- ▲ Engage in conflict to ensure that nothing has been left unsaid
- ▲ Achieve buy-in around important decisions



Accountability

Great teams...

- ▲ Hold one another accountable for adhering to the team's commitments
- ▲ Don't rely on the team leader for accountability; go directly to their peers



Results

Great teams...

- ▲ Set aside their individual needs and focus on what is best for the team
- ▲ Emphasize collective results that define team success





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