

A State Affiliate of ICMA

### 2018 Winter Institute Sheraton Hotel Ann Arbor, MI

### Tuesday, January 30

Noon–6:00 pm	Registration Open Location: Michigan Concourse	
1:00–3:00 pm	<ul> <li>Pre-Conference Workshop:</li> <li>Cyber Security for Local Government</li> <li>Location: Michigan IV</li> <li>Government data and online accounts are valuable to criminals.</li> <li>Every person in an organization has a role in accounts and data.</li> <li>This workshop teaches 5 simple steps to improve cybersecurity for any organization.</li> <li>Speaker: Kristin Judge, National Cyber Security Alliance</li> <li>Cost: \$25.00 (Pre-registration required)</li> <li>CC3: Functional and Operational Expertise and Planning</li> <li>CC7: Technological Literacy</li> <li>CC13: Strategic Planning</li> </ul>	
3:30–5:15 pm	Symposium on Women in the ProfessionLocation: Michigan IVIn 2014, the ICMA Task Force on Women in the Professionissued a report and series of recommendations to the ICMAExecutive Board. This session will provide an update on theprogress of the recommendations, as well as discussion aboutnext steps. Time will also be allotted for Q&A and networkingamong participants.All MME members are welcome and encouraged to attend.Moderator:Rebecca Fleury, City Manager, Battle CreekSpeaker:Pam Antil, President, League of Women inGovernment & Assistant City Administrator, SantaBarbara, CATed Staton, Board of Directors, League of Womenin Government, City Manager, Upper Arlington, OHCC1: Staff EffectivenessCC9: InclusionCC12: Human Resource ManagementSponsored by DTE Energy and GovHR	

5:30–7:30 pm	Welcome Reception Location: Buffalo Wild Wings 3150 Boardwalk Drive Ann Arbor, MI 48108 Sponsored by RW Baird	
Wednesday, January	31	
8:00 am–5:00 pm	Registration Open Location: Michigan Concourse	
7:30 am	<b>Continental Breakfast</b> <b>Location:</b> Michigan Concourse Breakfast sponsored by American Fidelity	
7:30 am-8:30 am	Coffee Hour for New Members, First-Time Attendees, and Students (All Members are Welcome) Location: Michigan I/II (General Session Room) Welcome to MME's 2018 Winter Conference! Get a jump start on networking by joining MME Board Members and leadership from each of the committees for coffee. A short overview of MME and plenty of friendly faces will be on hand to help you make the most of your conference experience and your MME membership.	
8:00 am–5:00 pm	ICMA-RC Consulting Location: Grande Ballroom I	
8:00 am–5:00 pm	Executive Coaching Location: Board Room and Coaches Room CC1: Staff Effectiveness CC18: Personal Development	
8:45–9:00 am	Welcome & Opening Comments Location: Michigan I/II Speakers: Keith Van Beek, MME President & Deputy County Administrator, Ottawa County Christopher Taylor, Mayor, Ann Arbor	
9:00–10:15 am	Opening General Session	
	Workforce Diversity & Inclusion in Action Location: Michigan I/II DTE Energy's aspiration to be a "Force for Growth and Prosperity in the Communities it Serves" has given rise to a number of leading practice workforce development initiatives. Learn the "why" behind the company's efforts to positively impact workforce diversity and inclusion, its successes, challenges, and how DTE is connecting its 10,000 employees to advance this work.	

	Moderator:	Jessica Lienhardt, Asst. to the City Manager, Brighton
	Speaker:	Diane Antishin, Vice President, HR Operations, DTE Energy
		Facilitation onal and Operational Expertise and Planning re, Risk Taking, Vision, Creativity, Innovation and Continuous Improvement
10:15–10:30 am	Break	
10:30 am–12:00 pm	Concurrent	Sessions
	<ul> <li>Infrastructure Funding Trends in Michigan Location: Michigan III The cost of living keeps climbing. Municipalities are hammered by falling income and legacy costs. Potholes. Leaky sewers. Unfunded stormwater mandates. New legislation and rules. Asset management. MDEQ. MEDC. Trump. Snyder. This session looks at where we see Michigan heading with infrastructure funding, its effect on budgets, industry trends, and examples. Welcome: Mark Manquen, President, Cornerstone Municipal Advisors Moderator: Eilis Seide, Asst. to the City Manager, East Lansing Speakers: Jim Hegarty, PE, Senior Project Manager, Prein&amp;Newhof Brian Vilmont, PE, Senior Project Manager, Prein&amp;Newhof CC5: Performance Measurement/Management and Quality Assurance CC11: Financial Analysis CC13: Strategic Planning</li> </ul> Keys to a Successful Millage Proposal Location: Michigan IV Sharing a community's vision for change, community growth, and the need for financial support from residents/businesses is especially difficult in tough financial times. In the past four years, the City of Sterling Heights has worked strategically to communicate the future vision for the community, and in doing so, successfully passed two millage proposals. Sterling Heights voters weighed-in "yes" on millages to fund both public safety with "Safe Streets" and quality of life services with "Recreating Recreation." In both cases, the City of Sterling Heights used a playbook of marketing, public information, public forums, and targeted outreach to citizens to help educate the masses on the proposals. In this session, Sterling Heights leaders will share how they ran both campaigns and their successes and difficulties	

- Welcome: Paul Stauder, Managing Director, PFM Financial Advisors
- **Moderator:** Jessica Lienhardt, Asst. to the City Manager, Brighton
- Speakers: Mark Vanderpool, City Manager, Sterling Heights Melanie Davis, President & CEO, Sterling Heights Regional Chamber of Commerce and Industry Bridget Kozlowski, Community Relations Director, Sterling Heights
- CC1: Staff Effectiveness
- CC2: Policy Facilitation
- CC4: Citizen Service
- CC8: Democratic Advocacy and Public Engagement

CC16: Media Relations

# Caring for Those Who Serve & Protect Location: Michigan V

Ottawa County had a "typical" EAP contract, with very low utilization and demonstrated value to the organization and employees. Hear about how a new approach, particularly with law enforcement, has adjusted the culture where asking for help is seen as a sign of strength rather than weakness. Our experience will be communicated through stories and data demonstrating the success of the new approach. Particular attention will be paid to the peer support team in the Sheriff's Office and how EAP is helping to support the men and women in law enforcement that often experience the worst while serving to protect our communities.

Moderator: Keith Van Beek, Deputy County Administrator, Ottawa County

Speakers: Valerie Weiss, Undersheriff, Ottawa County Marcie Ver Beek, HR Director, Ottawa County Bob VandePol, Director of EAP, Pine Rest Christian Mental Health Services

CC1: Staff Effectiveness

CC5: Performance Measurement/Management and Quality Assurance

CC12: Human Resource Management CC17: Integrity

### **Building Successful Internship Programs**

Location: Petit Ballroom

A vital tool in the development of future municipal executives is meaningful municipal internship programs. Hear from managers who have developed successful internship programs in their organizations, how these programs have helped develop the next generation of municipal executives, and how the internship program has benefitted their own organizations.

- Welcome: Bob Kittle, President, Munetrix
- Moderator: Amanda Opalewski, Risk Management Coordinator, Sterling Heights
- Speakers: Kirsten Wyatt, Executive Director, ELGL

	Victor Cardenas, Asst. City Manager, Novi Julius Suchy, Village Manager, Sparta CC1: Staff Effectiveness CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and Continuous Improvement CC12: Human Resource Management
12:15–1:45 pm	Lunch Location: Michigan I/II Lunch sponsored by Dickinson Wright
	Recognition of Patriarche Distinguished Service Award Winner Daryl Delabbio Speaker: Keith Van Beek, MME President & Deputy County Administrator, Ottawa County
	Manager in Transition Counselor ProgramSpeaker:Helaine Zack, MME Manager in Transition Counselor & Commissioner, Oakland CountyCC14:Advocacy and Interpersonal CommunicationCC17:IntegrityCC18:Personal Development
1:45-2:00 pm	Break Sponsored by Bendzinski & Co.
2:00–3:00 pm	<ul> <li>Keynote Presentation - Sink or Swim: Recruitment, Retention, &amp; Succession Planning in the Silver Tsunami Location: Michigan I/II</li> <li>Learn about strategies your organization can use to recruit, retain, and grow a strong and diverse workforce. Practical concepts from across the country as compiled by ELGL, the Engaging Local Government Leaders network, will be shared and discussed.</li> <li>Moderator: Amanda Opalewski, Risk Management Coordinator, Sterling Heights</li> <li>Speaker: Kirsten Wyatt, Executive Director, ELGL CC1: Staff Effectiveness</li> <li>CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and Continuous Improvement</li> <li>CC9: Inclusion</li> <li>CC12: Human Resource Management</li> </ul>
3:15-4:45 pm	Concurrent Sessions
	<ul> <li>Keynote Session Follow-up</li> <li>Location: Michigan III</li> <li>This is an opportunity to further discuss and explore concepts in recruiting and developing a diverse workforce in a casual roundtable discussion.</li> <li>Moderators: Jessica Lienhardt, Asst. to the City Manager, Brighton</li> </ul>

#### Amanda Opalewski, Risk Management Coordinator, Sterling Heights

**Speakers:** Kirsten Wyatt, Executive Director, ELGL *CC1: Staff Effectiveness* 

CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and Continuous Improvement

CC9: Inclusion

CC12: Human Resource Management

## Student Session – Presented by the NextGen Committee Location: Michigan IV

This session is tailored to current students looking to enter the profession upon graduation. Managers will share their backgrounds, tools they utilize in their position, and other information to help students prepare for the next step in their career.

Moderator: Aaron Desentz, City Manager, Leslie

Speakers: James Freed, City Manager, Port Huron Mike Womack, City Manager, Cedar Springs April Lynch, City Manager, Ferndale Sam Janson, City Manager, North Muskegon

CC1: Staff Effectiveness

CC18: Personal Development

# Smart Perspectives - A National View of The Challenges and Opportunities Surrounding Smart Cities

Location: Michigan V

Smart Cities are here and evolving quickly as the Internet of Things (IOT) expands and impacts municipal services around the globe. The smart city industry is projected to be a \$400-\$600 billion market by 2020. This presentation will share what communities are thinking based on recent survey data and offer ideas on what that means for local leaders who are working quickly to adapt and position their communities be competitive and 'smart' in the future.

**Moderator:** Courtney Nicholls, City Manager, Dexter **Speakers:** Aaron Domini, Senior Planner, OHM Advisors *CC3: Functional and Operational Expertise and Planning CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and* 

Continuous Improvement CC7: Technological Literacy CC10: Budgeting

# Retirement Readiness in the New Fiduciary & Digital Age Location: Petit Ballroom

Future city managers will be challenged by a new generation of employees who are not retirement ready. Behavioral economics and technology will drive readiness outcomes for millennials. City managers will need to become more engaged to ensure their benefit plans are educationally compliant from a fiduciary perspective in the age of the decline of the paternalistic defined benefit and retiree health care arrangements.

	<b>Moderator:</b> Christian Wuerth, Village Manager, Milford <b>Speakers:</b> Jason Ashline, Regional Manager, ICMA-RC <i>CC12: Human Resource Management</i> <i>CC13: Strategic Planning</i> <i>CC18: Personal Development</i>		
5:30–7:00 pm	Past President's Dinner – Invitation Only		
6:00- 8:00 pm	NextGen Dinner Location: Conor O'Neill's, Downtown Ann Arbor Advance Registration required. Limited Seating. Sponsored by RW Baird		
Thursday, February 1			
7:30 am	<b>Continental Breakfast</b> <b>Location:</b> Michigan Concourse Breakfast sonsored by Miller Canfield		
8:00 am–5:00 pm	Registration Open Location: Michigan Concourse		
8:00 am–5:00 pm	Executive Coaching Location: Boardroom and Coaches Room CC1: Staff Effectiveness CC18: Personal Development		
8:15 – 8:30 a.m.	ICMA Conference Update Speaker: Russ Taylor, Township Manager, Thomas Twp. Location: Michigan I/II		
8:30–9:45 am	General Session Do the Right Thing! Location: Michigan I/II Ethics is often positioned as the ultimate battle between good and evil. A world where winning is a simple challenge of choosing right from wrong. In reality, making ethical choices is far more complex and nuanced. Situations present right but competing values. You do the right thing but get drawn into the fray by the unethical conduct of others. Good intentions are overshadowed by the appearance of wrongdoing. Join ICMA's Director of Ethics, Martha Perego, for a lively and interactive session on the ethical challenges facing local government professionals. You will have the opportunity to solve real world issues using the ICMA Code of Ethics. And learn tips and practical strategies for avoiding the pitfalls, headlines, and career flameouts of unethical choices.		

Moderator: James Wickman, Township Manager, Hartland

	Speaker:Martha Perego, Director, Member Services & Ethics, ICMACC14: Advocacy and Interpersonal CommunicationCC17: IntegrityCC18: Personal Development
9:45–10:00 am	Break
10:00–11:30 am	Concurrent Sessions
	<ul> <li>Hot Topics from DEQ: PFAS and Your Community and Michigan's Proposed Lead and Copper Rule Location: Michigan III</li> <li>Get up to date information on the regulatory and environmental issues related to PFAS/PFOS and the proposed Lead &amp; Copper Rules. This information is important for all communities, but especially those who own and operate their own drinking water and wastewater systems.</li> <li>Moderator: Dale Kerbyson, City Manager, Lapeer</li> <li>Speakers: Carla Davidson, Senior Environmental Quality Analyst, Water Resources Division, MDEQ Eric Oswald, Director, Drinking Water &amp; Municipal Assistance Division, MDEQ</li> <li>CC3: Functional and Operational Expertise and Planning CC5: Performance Measurement/Management and Quality Assurance</li> <li>CC13: Strategic Planning</li> <li>Changes in the Healthcare Landscape You Need to Know Location: Michigan IV</li> <li>There is a movement to demand greater cost transparency within healthcare plans. As a result, the marketplace is reacting, offering more options like group purchasing and direct contracting to manage underlying costs. We will also provide an update on a recent decision by the Michigan Supreme Court regarding PA 152!</li> <li>Moderator: Darwin McClary, City Manager, Ypsilanti Speakers: Mark Manquen, President, Cornerstone Municipal Advisory Group, LLC</li> <li>CC10: Budgeting</li> <li>CC11: Financial Analysis</li> <li>CC12: Human Resource Management</li> <li>Fiscal Health and Wellness Through Thoughtful Priority Based Infrastructure Planning Location: Michigan V</li> <li>Location: Michigan V</li> <li>Local governments continue to face previously unknown financial and political pressures as they struggle to develop meaningful and fiscally prudent budgets. Fiscal Health and Wellness through Priority Based</li></ul>

being used across the country.

Moderator:	Aaron Desentz, City Mar	nager, Leslie
------------	-------------------------	---------------

Speaker: Wesley Walker, Regional General Manager, Siemens Industry, Inc.

CC10: Budgeting CC11: Financial Analysis CC13: Strategic Planning

### Storymapping: Telling your municipal story in a snappy way!

Location: Petit Ballroom

We're telling the City of Battle Creek 2017 story in a fun, interactive way. Using the ESRI software suite we already use to create various maps, the story map format will share highlights from across our organization using text, maps, images, video, and click-on interactions.

Moderator: Eilis Seide, Asst. to the City Manager, East Lansing Rebecca Fleury, City Manager, Battle Creek Speaker: Jessica VanderKolk, Communications Manager,

**Battle Creek** CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and

Continuous Improvement

CC7: Technological Literacy

CC8: Democratic Advocacy and Public Engagement

CC14: Advocacy and Interpersonal Communication

11:45–1:15 pm	Lunch Location: Michigan I/II Lunch sponsored by Garan Luchow Miller PC		
	ICMA Update Moderator: Christian Wuerth, Village Manager, Milford Speaker: Wally Bobkiewicz, Midwest Regional VP, ICMA & City Manager, Evanston, Illinois		
1:15–1:30 pm	<ul> <li>MME Committee Updates</li> <li>Updates on new initiatives and ongoing projects from each of the four MME committees – Ethics, Professional Development, NextGen, Experience, and Advocacy.</li> <li>Speakers: Rebecca Fleury, City Manager, Battle Creek Oliver Turner, City Manager, Sault St. Marie Aaron Desentz, City Manager, Leslie Frank Walsh, Township Manager, Meridian Twp. Adam Smith, City Manager, Grand Ledge</li> <li>Break</li> </ul>		
1:30–2:45 pm	General Session		
	User-Centered Design and ADA Compliance for Websites and Digital Systems Location: Michigan I/II Meeting the people of your constituents enteils more then just		

Meeting the needs of your constituents entails more than just putting information on a website or providing access to new

	<ul> <li>technologies. Ensuring that websites and systems can be easily and effectively used is critical, as is providing access to individuals with disabilities. This session will describe ways to determine whether systems and services meet user needs and how to improve them, as well as the ADA accessibility requirements that apply to digital technologies (including websites, mobile apps, and electronic voting systems), and how you can determine whether your systems are compliant.</li> <li>Moderator: Arnold Weinfeld, Director, Urban Policy Initiatives, University Outreach and Engagement, MSU</li> <li>Speakers: Sarah Swierenga, Director, Usability/Accessibility Research and Consulting (UARC), MSU Graham Pierce, Assistant Director, Usability/Accessibility Accessibility Research and Operational Expertise and Planning CC7: Technological Literacy CC9: Inclusion</li> </ul>	
2:45–3:00 pm	Break Sponsored by Michigan Planners	
3:00–4:15 pm	Concurrent Sessions	
	Are you Ready for the Next Downturn Location: Michigan III This expansion phase of the business cycle is now among the longest on record. Before the next downturn arrives, are you prepared? This interactive session outlines best practices for "stress testing" your budget and improving fiscal sustainability: long-range financial planning; compensation and retiree benefit strategies; targeting reserves; and smart investment. Moderator: Courtney Nicholls, City Manager, Dexter Speakers: Michael Nadol, Managing Director, PFM Group <i>CC10: Budgeting</i> <i>CC11: Financial Analysis</i> <i>CC13: Strategic Planning</i>	
	A Strategic View of Retirement Plan Governance Location: Michigan IV Are you a fiduciary? If you manage an employee benefit plan and its assets, you have fiduciary responsibility for the plan. This session will cover best practices for a retirement plan fiduciary, ways employers can balance plan affordability with adequacy, and how you can help employees prepare for a secure retirement. Moderator: Darwin McClary, City Manager, Ypsilanti Speaker: Sue Feinberg, Regional Manager, MERS Mike Overly, Regional Manager, MERS CC11: Financial Analysis CC13: Strategic Planning CC14: Advocacy and Interpersonal Communication	

#### Leadership & People-Are you the Problem or Solution? Location: Michigan V

This session will share how:

- Defining a purpose for an organization,
- Knowing your team and caring about what they care about,

• Utilizing people's strengths and what they are passionate about.

- Defining leadership characteristics and
- creating a cohesive team drives an organization to success.

It will share how empowering multi-generations with leadership skills allows your organization to do more with less by creating an environment where staff are empowered to make the decisions necessary for your organization to thrive.

Moderator: Vester Davis, Asst. to the City Manager, Grand Haven

Speakers: Matt Davis, President, Wightman & Associates Jamie Balkin, Director of Marketing, Wightman & Associates

CC2: Policy Facilitation

CC5: Performance Measurement/Management and Quality Assurance

CC17: Integrity

CC18: Personal Development

#### Tweets, Texts, & More

Location: Petit Ballroom

One of Michigan's foremost leaders in the area of municipal law will discuss current trends in the area of sexual harassment and discrimination in the workplace and how to minimize and eliminate claims of wrongful conduct. Some of the trends may surprise you!

**Moderator:** Christian Wuerth, Village Manager, Milford **Speakers:** John Gillooly, Esq., Chairman, Garan Lucow Miller *CC7: Technological Literacy CC9: Inclusion CC12: Human Resources Management* 

4:30–6:30 pm Vendor Reception Location: Grand Ballroom

7:30 pm Managers Activity Location: Michigan I/II/III Sponsored by RW Baird

### Friday, February 2

8:00–9:15 am Breakfa	ast & MME Annual Meeting
----------------------	--------------------------

	Location: M	lichigan I/II		
		Keith Van Beek, MME President & Deputy County Administrator, Ottawa County		
	Breakfast sp	onsored by Umbaugh		
9:15–10:15 am	Legislative Location: M Moderator:	•		
	Speaker:	Haven Chris Hackbarth, Director, State & Federal Affairs, Michigan Municipal League John LaMacchia II, Assistant Director, State & Federal Affairs, Michigan Municipal League Jennifer Rigterink, Legislative Associate, State & Federal Affairs, Michigan Municipal League		
	CC8: Democratic Advocacy and Public Engagement CC14: Advocacy and Interpersonal Communication CC16: Media Relations			
10:15–11:30 am	Treasury's I Location: M To provide ir partnerships local fiscal h	nformation on treasury's new approach to building with local governments in order to help maintain		
	Assur CC11: Finan	Eric Scorsone, Deputy State Treasurer, Michigan Treasury mance Measurement/Management and Quality rance ncial Analysis egic Planning		
11:30 am–1:00 pm	MME Board	of Directors Meeting		

Location: Petit I