

# 2019 Winter Institute Feb. 5-8 Battle Creek

# Tuesday, February 5

Noon–6:00 pm Registration Open

Location: Ballroom Lobby

1:00–3:00 pm Pre-Conference Workshop:

What Manager's Need to Know About Recreational

Marijuana

The legalization of recreational marijuana is here, now what?!?! The rules are still a work in process and each community must decide if it is going to allow state-licensed recreational marijuana establishments or not. Attend this pre-conference workshop to hear the latest from the state's Bureau of Marijuana Regulation director, and the League's general counsel. This opportunity will allow you to hear from your fellow managers and get your

questions asked. **Location:** Custer

**Moderator:** Christian Wuerth, Village Manager, Village of

Milford

**Speakers:** Andrew Brisbo, Director Bureau of Marijuana

Regulation, LARA

Chris Johnson, General Counsel, MML

Cost: \$25

CC3: Functional and Operational Expertise and Planning CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and

Continuous Improvement CC13: Strategic Planning

3:30–5:00 pm Women's Symposium

Women at the Pinnacle of Community Leadership

An intimate discussion of real-life on the job experiences that build resilience, courage, and flexibility to lead, act and serve with excellence. The session will be interactive with open

dialogue.

Location: Custer

Moderator: Rebecca Fleury, City Manager, Battle Creek

**Speaker:** Brenda Hunt, President & CEO, Battle Creek

Community Foundation

MML 16/50 Program & Recognition of Inaugural Class

The League's 16/50 project has now completed their first training series, educating 25 women on key topics of municipal management in addition to leadership development. Come learn more about how this initiative, which is generously supported by MME, is helping encourage gender diversity in the C Suite of local government.

Location: Custer

**Moderator:** Rebecca Fleury, City Manager, Battle Creek **Speaker:** Emily Kieliszewski, Membership Engagement

Specialist, MML

CC2: Policy Facilitation

CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and

Continuous Improvement

CC9: Inclusion

CC18: Personal Development

5:30–7:30 pm Welcome Reception

**Location:** Clara's Restaurant

44 McCamly St. N., Battle Creek

Sponsored by Baird

## Wednesday, February 6

7:30 am Continental Breakfast

**Location:** Ballroom Lobby

7:30 am–8:30 am Coffee Hour for New Members, First-Time Attendees, and

Students (All Members are Welcome)

**Location:** Ballroom Lobby

Welcome to MME's 2019 Winter Conference! Get a jump start on networking by joining MME Board Members and leadership from each of the committees for coffee. A short overview of MME and plenty of friendly faces will be on hand to help you make the most of your conference experience and your MME membership.

8:00 am-5:00 pm Registration Open

**Location:** Ballroom Lobby

8:00 am-5:00 pm Executive Coaching

**Location:** Capital & Jackson, 16<sup>th</sup> floor

8:45–9:00 am Welcome & Opening Comments

**Location:** Branson Ballroom

**Speakers:** Mark Behnke, Mayor, Battle Creek

Patrick Sullivan, President, MME, City Manager,

Northville

#### 9:00-10:15 am

## **Opening General Session-Leadership: MSU Athletics**

MSU Athletic Director Bill Beekman will discuss his appointment as president of the university and his transition to athletics. Mr. Beekman continues to lead the department with grace and humility during tumultuous times at MSU.

**Location:** Branson

**Moderator:** Frank Walsh, Township Manager, Meridian

Township

**Speaker:** Bill Beekman, Athletic Director, Michigan State

University

CC1: Staff Effectiveness CC2: Policy Facilitation

CC8: Democratic Advocacy and Public Engagement

CC17: Integrity

#### 10:15-10:30 am

#### **Break**

## 10:30 am-12:00 pm

## **Navigating New Modes of Transportation**

Many municipal leaders are embracing the idea of new modes of transportation but are struggling with how to make these fit into our communities—from regulation to infrastructure to additional technology. Learn from Bird how to fly into the future of smart, walkable communities.

**Location:** Montgomery 1-2

**Moderator:** Mike Hart, Assistant City Manager & Economic

Development Director, Fenton

**Speakers:** Matt Kopko, Director, Bird Rides

CC3: Functional and Operational Expertise and Planning CC5: Performance Measurement/Management and Quality

Assurance

CC7: Technological Literacy

## **Managing Small Communities Roundtable Discussion**

This interactive session will focus on working in communities with a population of 7,500 or less. Join us for this roundtable discussion on the opportunities, challenges, and unique experiences of managing in a small town.

**Location:** Montgomery 3-4

Moderators: Christian Wuerth, Village Manager, Village of

Milford

Jae Guetschow, Village Manger, Brooklyn Village

CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and

Continuous Improvement

CC8: Democratic Advocacy and Public Engagement

CC13: Strategic Planning

## You Can Secure Grant\$ For Your Town

Have you ever been daunted on how to write grants? Parks, economic development, and transportation grants abound. Are the forms daunting, the timetables tight, and the likelihood of awards low? It does not have to be that way with pre-planning.

See how the benefits can well exceed the effort involved.

**Location:** Custer

**Moderator:** Ted Dearing, Assistant City Manager, Battle Creek

**Speakers:** Ryan Cotton, Vice President, GovHR USA

Vester Davis, City Manager, Stanton

CC3: Functional and Operational Expertise and Planning

CC10: Budgeting

CC13: Strategic Planning

## **Affordable Housing and Managing Municipal Incentives**

Affordable housing has become an issue for many communities and becomes a challenge for municipalities to address. Hear about a multi-sector approach in Ottawa County called "Housing Next" that is using a multi-sector approach to address the issue. You'll also hear how the City of Holland is evaluating all forms of tax abatements when considering new forms of incentives for affordable housing.

**Location:** Hamblin, 16<sup>th</sup> floor

Moderator: Keith Van Beek, City Manager, Holland

**Speaker:** Ryan Kilpatrick, Executive Director, Housing Next

CC3: Functional and Operational Expertise and Planning

CC13: Strategic Planning

CC14: Advocacy and Interpersonal Communication

12:00–1:30 pm Lunch

**Location:** Branson Ballroom

**Recognition of Patriarche Distinguished Service Award** 

Winner

**Speaker:** Patrick Sullivan, President, MME, City Manager,

Northville

**Recognition of 16/50 Program Participants** 

**Speaker:** Emily Kieliszewski, Membership Engagement

Specialist, MML

1:30–2:00 pm Break

2:00–3:00 pm Keynote Presentation – Builders of Tomorrow: Are You a Citizen or Do You Just Live Here?

In order to compel people to action we must appreciate that leadership and management are not the same thing. Managers have subordinates whereas leaders have followers. Which are you?

**Location:** Branson Ballroom

**Moderator:** Julius Suchy, Village Manager, Village of Sparta **Speaker:** Jon Lynch, President, Three Rivers Corporation

CC1: Staff Effectiveness CC4: Citizen Service

CC8: Democratic Advocacy and Public Engagement

CC9: Inclusion

3:00–3:15 pm Break

3:15–4:45 pm Taking the Pension Issue to the Citizens

This session will focus on how two Michigan communities managed through significant MERS pension debt. From citizen engagement to the ballot box the presentation will focus on the

keys to engaging the community on a complex issue.

**Location:** Montgomery 1-2

**Moderator:** Pat Burtch, City Manager, Jackson

**Speakers:** Frank Walsh, Township Manager, Meridian

Township

George Lahanas, City Manager, East Lansing

CC2: Policy Facilitation CC4: Citizen Services

CC8: Democratic Advocacy and Public Engagement

Seven Ideas to Create Your Next Generation of Leaders

Emphasis on succession planning, talent recruitment and talent

development

**Location:** Montgomery 3-4

**Moderator:** Chris Burns, Village Manager, Spring Lake **Speaker:** Timothy St. Andrew, Senior Associate, Plante

Moran

CC1: Staff Effectiveness

CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and

Continuous Improvement

CC12: Human Resources Management

CC18: Personal Development

## The Internet of Things

The Internet of Things is rapidly advancing a world in which businesses, including cities, increasingly need machines and their buildings and infrastructure to be "smart." Equipped with sensors, near real-time communications, and analytical capabilities, cities can use IoT technology to help them sense and adapt in a rapidly evolving environment.

Location: Custer

**Moderator:** Aaron Desentz, City Manager, Eaton Rapids **Speaker:** Terry Stoklosa, Michigan Business Manager

Siemens Industry, Inc.

CC3: Functional and Operational Expertise and Planning

CC7: Technological Literacy CC13: Strategic Planning

## Michigan PFAS Response

Provide an update on MPART activities to investigate sources and locations of PFAS contamination in the state to protect drinking water and public health.

**Location:** Hamblin, 16<sup>th</sup> floor

**Moderator:** Kevin Catlin, City Manager, Springfield **Speaker:** Steve Sliver, PFAS Executive Lead, MDEQ

CC3: Functional and Operational Expertise and Planning

CC4: Citizen Service

CC5: Performance Measurement/Management and Quality

Assurance

5:30–7:00 pm Past President's Dinner – Invitation Only

**Location:** Kitchen Proper

34 W Michigan Ave, Battle Creek

6:00–8:00 pm NextGen Dinner – Pre-registration Required

**Location:** Cricket Club

36 W. Michigan Avenue, Battle Creek Affiliate Members are not eligible to attend.

Sponsored by Baird

# Thursday, February 7

8:00 am Continental Breakfast

**Location:** Ballroom Lobby

8:00 am-5:00 pm Registration Open

**Location:** Ballroom Lobby

8:00 am-5:00 pm Executive Coaching

**Location:** Capital & Jackson, 16<sup>th</sup> floor

8:30 am–8:45 am ICMA Conference Update

**Speaker:** Victor Cardenas, Assistant City Manager, Novi

**Location:** Branson Ballroom

8:45 am-10:00 am General Session

**Economic Development – The Paradigm Shift** 

Traditional economic development (factory and job chasing) is expensive, time consuming, and few and far between these days. We'll take a historical look at Battle Creek's economic development efforts. From one of the most successful industrial parks in the nation that includes foreign direct investment to today's paradigm shift with an emphasis on community

development.

**Location:** Branson Ballroom

**Moderator:** Ted Dearing, Assistant City Manager, Battle Creek **Speaker:** Joe Sobieralski, President & CEO, Battle Creek

Unlimited

CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and

Continuous Improvement CC13: Strategic Planning

CC14: Advocacy and Interpersonal Communication

10:00 am-10:15 am Break

#### 10:15 am-11:45 am

## **Navigating the Gauntlet of Public Participation**

This session will feature practical community engagement tools to help local governments navigate complex community issues at any scale. Following an overview of the tools, participants will have the opportunity to apply what they have learned individually and within small group exercises, through a detailed work sheet and tool guide.

**Location:** Montgomery 1-2

**Moderator:** Christian Wuerth, Village Manager, Village of

Milford

**Speakers:** Laura Lam, Assistant City Manager, Kalamazoo

Rebekah Kik, Director of Community Planning, &

Economic Development, Kalamazoo

CC4: Citizen Service

CC8: Democratic Advocacy and Public Engagement

CC15: Presentation Skills

## **Leveraging University Partners to Meet Talent Needs**

This session will take an in-depth look at strategies to strengthen engagement between your organization and higher education partners. Finding the well-developed talent you need can be the difference between organizational success and struggling to meet the needs of your community.

**Location:** Montgomery 3-4

Moderator: Russ Taylor, Township Manager, Thomas

**Township** 

**Speakers:** Rob VanDorin, Director, Office of Business

Engagement, CMU

Shelby Stine, Assistant Director, Career

Development Center, CMU

CC3: Functional and Operational Expertise and Planning

CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and

Continuous Improvement CC13: Strategic Planning

### Leading a Multi-Generational Workforce

The landscape of the workforce is changing, and managers often wonder how to address multi-generational team dynamics. Within this presentation, general groups will be defined (Traditionalists/Silents, Baby Boomers, Generation Xs, and Millennials/Generation Ys) and their respective workplace characteristics will be discussed. In addition to considering the challenges, principles of managing each generation will be provided. Finally, best practices will be offered so that managers can learn to value every generation and utilize the unique strengths each group brings to the team.

Location: Custer

**Moderator:** Aaron Desentz, City Manager, Eaton Rapids **Speaker:** Douglas B. Thomas, Senior Vice President,

Strategic Government Resources

CC1: Staff Effectiveness

CC12: Human Resources Management

# Beyond Map Making: Using GIS and Surveying to Improve Planning, Zoning and Public Works

Geographic Information Systems (GIS) applications can transform the way assets are organized, communities are planned, and ordinances developed, as well as improve the effectiveness, efficiency, and accuracy of staff. See real-world examples that illustrate how the powerful combination of GIS, AutoCAD, and laser scanning can also enhance decision-making for planning, zoning, and historic preservation.

**Location:** Hamblin, 16<sup>th</sup> floor

Moderator: Mike Hart, Assistant City Manager & Economic

Development Director, Fenton

Speakers: Jill Bahm, Principal Planner, Giffels Webster

Mike Kozak, PE, Partner, Giffels Webster Ariana Toth, GIS Manager, Giffels Webster

CC2: Policy Facilitation

CC3: Functional and Operational Expertise and Planning CC5: Performance Measurement/Management and Quality

Assurance

11:45am-1:15 pm Lunch

**Location:** Branson Ballroom

## **MME Committee Updates**

Updates on current committee work, topics and issues

**Speakers:** Committee Chairs

1:15-1:30 pm Break

# 1:30–2:45 pm General Session–The Value of Cross Sector Partnerships in Communities

Discuss the benefits of businesses, non-profits, philanthropy and individuals all working together to build stronger communities. Articulate the upside and economic benefits, as described in the Business Case for Racial Equity, for cross-sector partnerships to grow communities. Describe opportunities for partnerships and share program examples to inspire attendees to commit to action in their communities.

**Location:** Branson Ballroom

**Moderator:** Rebecca Fleury, City Manager, Battle Creek **Speakers:** LaJune Montgomery Tabron, President & CEO,

W.K. Kellogg Foundation

CC2: Policy Facilitation CC4: Citizen Service

CC6: Initiative, Risk Taking, Vision, Creativity, Innovation and

Continuous Improvement

CC8: Democratic Advocacy and Public Engagement

2:45-3:00 pm Break

### 3:00-4:15 pm

## One City's Healthcare Journey

Trends in the benefits marketplace represent significant change. This session explores the City of Battle Creek's healthcare journey from multiple perspectives. Learn about approaches the city has taken with regards to collective bargaining, employee relations, proactive insurance program adjustments, and innovations to position themselves for long-term benefits program sustainability.

**Location:** Montgomery 1-2

Moderator: Jacob Schacht, Assistant to the City Manager,

Battle Creek

**Speakers:** Chad Hodkinson, Area Vice President, Gallagher

Rebecca Fleury, City Manager, Battle Creek

CC3: Functional and Operational Expertise and Planning

CC9: Inclusion

CC12: Human Resources Management

### **ICMA Code of Ethics**

MME members have been recently discussing the ICMA Constitution, ICMA Code of Ethics, and ICMA Rules of Procedure. Specific concerns have been raised about elected officials as members. An ICMA representative will be in attendance to provide information and answer questions.

**Location:** Montgomery 3-4

**Moderator:** James Wickman, Township Manager, Hartland

**Township** 

**Speaker:** Wally Bobkiewicz, ICMA Midwest Board

Representative

CC13: Strategic Planning

CC14: Advocacy and Interpersonal Communication

CC17: Integrity

# Keep Talent Here! Learn Best Practices, Strategies and How to Leverage Let's Detroit

The 11 counties of Southeast Michigan recently launched an iterative strategy to increase talent retention and attraction: Let's Detroit. Let's Detroit is a platform to connect talent to people, places, and opportunities across the region. Learn talent best practices and participate in a workshop to improve the platform and implement local talent strategies. (Note: Communities outside of southeast Michigan are also encouraged to attend.)

Location: Custer

**Moderator:** Chris Burns, Village Manager, Spring Lake **Speaker:** Sarah Craft, Manager, Education Attainment,

**Detroit Regional Chamber** 

CC4: Citizen Service

CC7: Technological Literacy

CC9: Inclusion

Finally Fix the Roads: The Quest for a Statewide Solution

Feeling frustrated by the lack of political will to solve Michigan's inadequate road funding, a group of administrators from around the state formed with the intent of helping coordinate various road funding efforts and coalesce around a common, long-term and state-wide funding solution. The groups goal is then to take that proposal to legislators (or directly to the residents of Michigan) with a consistent message and with as much diverse support as possible.

**Location:** Hamblin, 16<sup>th</sup> floor

**Moderator:** Susan Montenegro, City Manager, Leslie **Speaker:** Elizabeth Vogel, Deputy Supervisor, Clinton

Township

CC2: Policy Facilitation

CC3: Functional and Operational Expertise and Planning CC8: Democratic Advocacy and Public Engagement CC14: Advocacy and Interpersonal Communication

4:30–6:30 pm Vendor Reception

**Location:** McCamly, 16<sup>th</sup> floor

7:30–10:30 pm Managers Activity

Magic Bus Concert – A Musical Journey to Woodstock Wear your favorite tie dye, hippy outfit or concert t-shirt!!

Attendees must have their nametag to enter.

Location: Cricket Club

36 W Michigan Ave, Battle Creek, MI

Sponsored by Baird and Munetrix

# Friday, February 8

8:00–9:15 am Breakfast & MME Annual Meeting

**Location:** Branson Ballroom & Lobby

Facilitator: Patrick Sullivan, President, MME; City Manager,

Northville

9:15–10:15 am Legislative Update

**Location:** Branson Ballroom

Moderator: Susan Montenegro, City Manager, Leslie

**Speakers:** Deena Bosworth, Director, Governmental Affairs,

MAC

Chris Hackbarth, Director, State and Federal

Affairs, MML

CC3: Functional and Operational Expertise and Planning CC14: Advocacy and Interpersonal Communication

CC15: Presentation Skills

10:15–11:30 am Closing General Session

Is It Me or Is It You? Creating a Culture of Civility

One of the purest predictors of future claims experience is the morale of your organization today. While workplace harassment

gets the headlines, many other claims have "improper behavior" as their foundational cause. This session highlights the relationship between the organization's work environment and its future claims. This session examines the roles that poor communication skills, personal insecurity, and "the rumor mill" play in creating a toxic culture within your organization. Finally, this session will identify evaluation points and action steps designed to enhance the work environment toward a more productive, positive and safer culture.

**Location:** Branson Ballroom

Moderator: Kevin Catlin, City Manager, Springfield

**Speaker:** Michael G. Fann, ARM-P, MBA, Public Entity

Partners

CC1: Staff Effectiveness CC13: Strategic Planning

CC17: Integrity

11:30 am-1:00 pm MME Board of Directors Meeting

Location: Custer