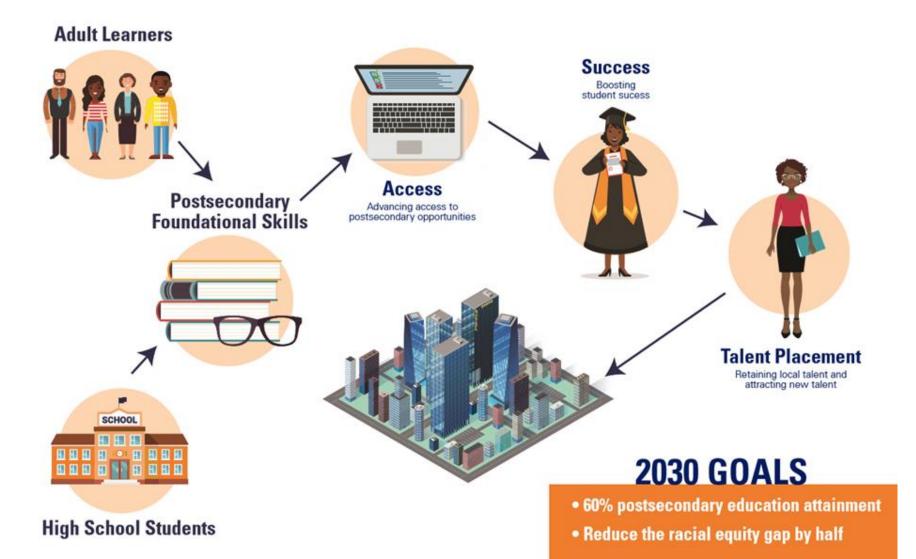


# **Keep Talent Here!**

Why, how & how to move forward together

Sarah Craft Detroit Regional Chamber

# The Detroit Regional Chamber's Talent & Economic Development Strategy



Why do you need a talent retention & attraction strategy?

#### We don't have enough talent (obvi)



Percent of college graduates who left Michigan within a year:

- 49% in 2008
- 37% in 2012
- 36% in 2017

How do you build a really good talent retention & attraction strategy?

# **1. Explore baseline research**

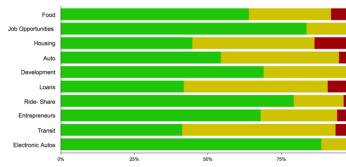


#### **Cool research you'll like**



#### **Knight Soul of the Community 2010**

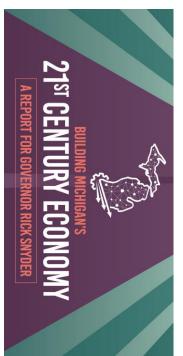
Why People Love Where They Live and Why It Matters: A National Perspective





Deloitte.

Big demands and high expectations The Deloitte Millennial Survey





**Joe Cortright** 

Michigan's Recent Graduates: Mobility and Jobs

Executive Summary, May 2013

#### Talent platforms across the globe we like (aspects of)

See & Do

Helsinki

# HelloWestMichigan



Work & Study Business & Invest

Info

00000



LEARN MORE ABOUT THE REGION



Eat & Drink

calgary be part of the energy:

#### part of the creative energy

When you come to Calgary to set up or grow your business, you are becoming a part of an amazing energy that has the potential to change the world. Take Calgary's MakeFashion. This startup is collaborating with designers, artists and engineers to produce internationally-acclaimed wearable technology that's setting a new bar in fashion.

FULL STORY

### 2. Talk to people already doing this work





## 3. Clarify your target audience



#### **Our primary audiences**



# 4. Create a vision & goals



#### Achieve 60% postsecondary attainment by 2030



- Improve Michigan college graduate retention rate
- Help talent deeply connect to Detroit and Southeast Michigan
- Cultivate an innovative, engaged and culture-focused business community

# 5. Build a working group

24

## Our working group had nearly 100 members



Collaborators from across the region including:

- County economic development representatives
- Young professional associations
- HR and recruiting professionals
- Local businesses
- Nonprofits
- Higher education
- TALENT!



### 6. Talk to your target audience. A lot.



#### Using our collaborators to talk to talent



# 7. Map out what you learned in your research



Problems we heard	Potential solutions	Let's Detroit
"I came from out of state and had never visited Detroit before. I didn't think there was anything here except car companies and extreme poverty."	Help improve perceptions of Detroit and our region.	Creative, optimistic and colorful branding
"If I could have just talked to someone for five minutes about the region to get authentic information about the region, I would have had a much better experience."	Create a tool to allow people to get authentic, real time advice and recommendations.	Text a Detroiter
"There weren't great resources for knowing which areas or neighborhoods were best to live in before I got here and explored for myself."	Help showcase diversity of regional communities and help people find a community they'll love if they're not from the region.	Find Your Place
"It feels like my career options outside of auto are limited and I anticipate needing to leave the region because of it."	Showcase the diversity of industries across the region and help people find networks that can lead to professional growth and jobs.	Grow Your Network
"It's hard to get into the community and make friends. Everything feels very underground and disjointed."	Improve access to events and groups and make it easier to access cool things to do in a variety of interest areas.	Explore and Enjoy
"This area attracts people interested in social impact and justice, but I didn't know how to get connected to the community until after several years."	Make it easier for people to learn about political issues, volunteer opportunities and community events.	Make an Impact

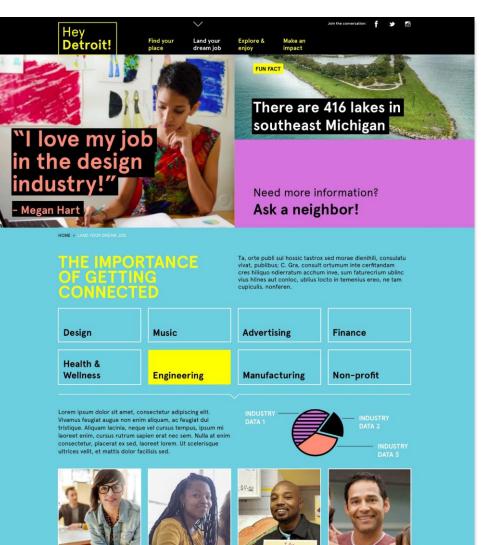
### 8. Create and use a feedback loop



# Detroit is **the place** to live, work, play, & connect.

#DETROITISHOME

Detroit THE PLACE TO BE.



Arlene Dickinson SAFETY ENGINEERING AT FORD MOTOR COMPANY

**DREAM JOE** 

Mandy Stobo ENVIRONMENTAL EXGINEER AT LUI ASSOCIATES CONNECT )

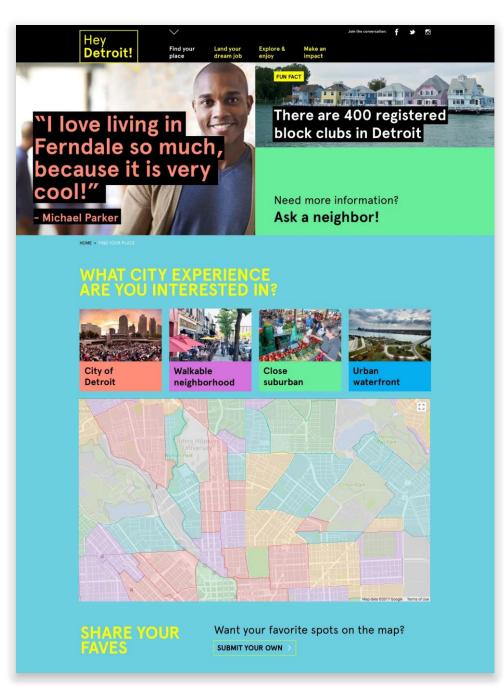
> Find some (bu opportunities

THE GEOTECHNICAL ENGINEER AT INTERTEK CONNECT > CONNECT >

>

Find some (but not all!) of the amazing job opportunities in the Detroit area.

SEARCH



## 9. Build and pilot







# **10. Launch with a party and keep moving forward**



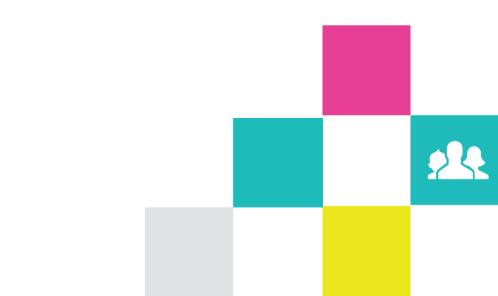








# 11. Develop a strategy for long-term, collaborative and iterative implementation



#### **Recommendations as you're getting started**

- Don't recreate the wheel
- Listen really well
- Keep things moving
- Everything is iterative
- It's really hard work
- And a lot of fun
- Don't bite off more than you can chew (like we did)
- Don't trust this presentation too much

# How can we move forward together?