**Member Success Committee**

**Virtual Meeting Minutes**

1. **Call to Order**
   1. Chair Mitch Foster called meeting to order at 1:03pm.
2. **Roll Call**
   1. Chair Foster recorded the roll and noted Mitch Deisch as the only member absent.
3. **New Business**
   1. Updates
      1. Coaching Program – Mark, Pat, Joe
         1. Reviewed by committee members regarding the conversation they had with former Professional Development Chairs Julius Suchy and Nate Geinzer. After discussion regarding efficacy of program as it stands, it was indicated an interest to look at retooling the program to focus on making connections between members instead of a formalized Coaching program.
      2. Managers-In-Transition Support Program – Frank, Mitch, Brad, Marty
         1. Reviewed by committee members regarding current status of association members utilizing this program and they have seen an actual slow down in usage. They continue to reach out to members regarding helping them or offering the resources available.
      3. EAP Wellness – Adam
         1. Reviewed by Committee Member Smith regarding the program status, which has had zero usage thus far. Discussion moved towards how to broadcast and advertise this resource to members. Member Smith and Chair Foster will email members and regional chairs regarding this resource as well as other options.
      4. Communications – Sarah and Tyler
         1. Reviewed by committee members as to how to advertise the resources available to our membership and it was determined a newsletter/blog post quarterly that would be easy to read would be beneficial. Committee Members Moyer-Cale and Dotson will spearhead this one-pager and Chair Foster will include with Committee Reports for MME Newsletter as well.
   2. Other Items for Discussion
      1. None
4. **Adjournment**
   1. With no opposition, Chair Foster adjourned the May 5th, 2021 meeting of the MME Member Success Committee at 1:29pm.