**Member Success Committee**

**Virtual Meeting Minutes**

1. **Call to Order**
   1. Chair Mitch Foster called meeting to order at 2:05pm on July 7th, 2021.
2. **Roll Call**
   1. Chair Foster recorded those in attendance as follows:
      1. Walsh, Kaye, Colburn, Moyer-Cale, McGinnis, Dotson, Heydlauff, LaMargo
3. **Ongoing Business**
   1. Updates
      1. Coaching Program Transition (Ambassador Program?)
         1. Committee reviewed previous discussions around transition to “welcome wagon” style option;
         2. Heydlauff and LaMargo discussed more of a first-contact or outreach group who would meet new members;
         3. Would utilize committee members, board members, and regional coordinators to identify new managers outside of those new registered members;
         4. Chair Foster would be the keeper of the information and central person, but would work with committee or selected members to make the first contact;
         5. We will update website and work with Board to get this program rolling
      2. Managers-In-Transition Support Program
         1. Kaye and Colburn reported that things are going smooth right now;
         2. Walsh reports one ongoing discussion, but that this might be the calmest he has seen the profession
      3. EAP Wellness
         1. No Update
      4. Newsletter/One-Pager
         1. Committee reviewed draft from Dotson and Moyer-Cale;
         2. Will look for updated articles from Committee members and others on a quarterly basis
      5. Wednesday Manager Group Presentations
         1. McGinnis will coordinate who is presenting or moderating which month moving forward;
         2. August will be focused on Minnesota Managers Association and how they are different than us
   2. Other Items for Discussion
      1. None
4. **Adjournment**
   1. With no opposition, Chair Foster adjourned the July 7th, 2021 meeting of the MME Member Success Committee at 3:07pm.