**Member Success Committee**

**Virtual Meeting Minutes**

1. **Call to Order**
	1. Chair Mitch Foster called meeting to order at 2:05pm on July 7th, 2021.
2. **Roll Call**
	1. Chair Foster recorded those in attendance as follows:
		1. Walsh, Kaye, Colburn, Moyer-Cale, McGinnis, Dotson, Heydlauff, LaMargo
3. **Ongoing Business**
	1. Updates
		1. Coaching Program Transition (Ambassador Program?)
			1. Committee reviewed previous discussions around transition to “welcome wagon” style option;
			2. Heydlauff and LaMargo discussed more of a first-contact or outreach group who would meet new members;
			3. Would utilize committee members, board members, and regional coordinators to identify new managers outside of those new registered members;
			4. Chair Foster would be the keeper of the information and central person, but would work with committee or selected members to make the first contact;
			5. We will update website and work with Board to get this program rolling
		2. Managers-In-Transition Support Program
			1. Kaye and Colburn reported that things are going smooth right now;
			2. Walsh reports one ongoing discussion, but that this might be the calmest he has seen the profession
		3. EAP Wellness
			1. No Update
		4. Newsletter/One-Pager
			1. Committee reviewed draft from Dotson and Moyer-Cale;
			2. Will look for updated articles from Committee members and others on a quarterly basis
		5. Wednesday Manager Group Presentations
			1. McGinnis will coordinate who is presenting or moderating which month moving forward;
			2. August will be focused on Minnesota Managers Association and how they are different than us
	2. Other Items for Discussion
		1. None
4. **Adjournment**
	1. With no opposition, Chair Foster adjourned the July 7th, 2021 meeting of the MME Member Success Committee at 3:07pm.